

Horfield Organic Community Orchard

Website Privacy Policy

We are committed to protecting and respecting your privacy.

This policy sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. We keep certain basic information when you visit our website and recognise the importance of keeping that information secure and letting you know what we will do with it.

For the purpose of the Data Protection Act 1998 (**the Act**), the data controller can be contacted via the site contact.

This policy only applies to our site. If you leave our site via a link or otherwise, you will be subject to the policy of that website provider. We have no control over that policy or the terms of the website and you should check their policy before continuing to access the site.

Information we may collect from you

We may collect and process the following data about you:

- Anonymous details of your visits to this website including, but not limited to, traffic data, location data, operating system, browser type and other communication data and the resources that you access.
- If you contact us, we may keep a record of that correspondence.

Use of cookies

Cookies are small files, stored on a computer's hard drive, which can hold information regarding the computer used by a visitor. We may use cookies where appropriate to gather information about your computer and browsing activity. This information is for system administration and to report aggregate information to our advertisers. It is statistical data and does not identify any individual and we will not collect personal information in this way.

Cookies also help us to improve our site and to deliver a better and more personalised experience. They enable us:

- To store the results of interactions on our site.
- To recognise you when you return to our site.
- To measure our audience size, behaviour and site usage patterns.

You may refuse to accept cookies by activating the setting on your browser which allows you to refuse the setting of cookies. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you access our site.

Uses made of the information

We are a not-for-profit organisation and will only use the information to promote the environmental and social benefits that are our aims.

We use information held about you in the following way:

- To provide you with information that you request from us or which we feel may interest you, where you have consented to be contacted for such purposes.

Disclosure of your information

We will not disclose your personal information to any other party other than in accordance with this Privacy Policy and in the circumstances detailed below:

- Where we are legally required by law to disclose your personal information.

Where we store your personal data

The data that we collect from you may be transferred to, and stored at, a destination outside the European Economic Area (“EEA”). It may also be processed by staff operating outside the EEA who work for us. By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

Access to information

The Data Protection Act 1998 gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. Any access request may be subject to a fee of £30 to meet our costs in providing you with details of the information we hold about you.

Third party links

On occasion we include links to third parties on our site. Where we provide a link it does not mean that we endorse or approve that site’s policy towards visitor privacy. You should review their privacy policy before sending them any personal data.

Changes to our privacy policy

Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by email. However, we advise that you check this page regularly to keep up to date with any necessary changes.

Contact

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to HOCO by email via <https://www.community-orchard.org.uk/contact-us>.